

Amelia Hilliker

From: Kyle Whiteley [Kyle.Whiteley@webo.k12.in.us]
Sent: Wednesday, April 27, 2011 1:59 PM
To: CTB Technical support; Wes Bruce
Subject: ISTEP Outage Today

Western Boone Schools had two elementary schools with major 556 errors today. The errors began shortly after 10:00 a.m. and we couldn't get back in until just before 10:30 a.m. The schools were Granville Wells Elementary School and Thorntown Elementary School. Each school had a lab of approximately 28 sixth graders and 80-85 % of students were kicked out of the test. I called CTB technical support and received a recording stating this was a known problem and to wait and try again.

I just wanted to be sure to report the incident.

Thank you.

Respectfully,

Kyle Whiteley | Western Boone Schools
Director of Technology | 1201 N. SR 75, 46071 kyle.whiteley@webo.k12.in.us | 765.482.6333